

# Privacy Policy for Quivas Cargo Express

**Last Updated: April 1, 2026**

At **Quivas Cargo Express**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect the information you provide to us, specifically regarding our SMS communication services.

## 1. Information Collection

We collect your phone number only when you voluntarily provide it to us, such as when you send us an inbound SMS to request a shipping quote, inquire about a shipment status, or contact our customer support team.

## 2. Use of Information

Your phone number is used exclusively for:

- Responding to your specific service inquiries.
- Providing updates regarding your cargo and logistics services.
- Receiving automated transactional alerts from banking institutions to verify payments.

## 3. SMS Consent and Third-Party Sharing (Critical for 10DLC)

**Mobile information will not be shared with third parties/affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

## 4. Opt-Out and Help (SMS Communication)

Even though our SMS communication is strictly conversational and initiated by you to request support or information, you have the right to end this communication channel at any time.

To stop receiving text messages from us, simply reply with the word "**STOP**". Once we receive your "STOP" message, our system will automatically block further messages to

your number to respect your privacy. If you ever need to contact us via SMS again in the future, you can reply "**START**" or "**UNSTOP**" to reopen the channel.

For assistance, you can reply with the keyword "**HELP**" or contact us directly at +1 407 501 0816

## **5. Data Security**

We implement a variety of security measures to maintain the safety of your personal information. Your contact data is stored in secured networks and is only accessible by a limited number of persons who have special access rights to such systems.